

Discover for MapInfo

Installation Guide



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DISCOVER

 DATAMINE

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Get Help with Discover

For further information about installing or using Discover, check your contract with Datamine to determine whether site-specific documentation was supplied to your site.

Datamine's commitment to customer service provides our customers with access to a skilled and responsive support team. The global customer support team ensures all customer questions and issues are addressed in a timely manner and escalated as required to ensure resolution.

Knowledge Base

A knowledge base is available at

<https://discoverkb.dataminesoftware.com/categories.php?categoryid=194>.

Technical Support

You should always contact Datamine support if you have an issue. Do not contact individual members of Datamine for support because your issue may not be responded to in a timely manner if that person is unavailable.

If you are a licensed Discover user, you can request support via the Support Portal (<https://www.dataminesoftware.com/support/>) or by emailing support@dataminesoftware.com.

The following information is required:

- Version of the software
- License Type
- License Activation Key
- License Version

We also welcome feedback about this documentation.



Install Discover MapInfo

Activity Steps

1. Download the Discover installation file from the Discover downloads page. See [Discover Downloads](#).

Note: Only Datamine customers with maintained licenses can access software downloads from the Datamine Support Portal. In order to access the Support Portal, you need to create an account login. See dataminesoftware.com/support/.

2. Copy the installation file to your desktop or a writeable folder with full permissions.
3. Locate the saved installation file in your computer's file explorer.
4. Right-click the file and select **Run as Administrator** from the menu. The **User Account Control** window displays.
5. Click **Yes**.

The **Datamine Discover - InstallShield Wizard** window displays the drivers that need to be installed.

- *Microsoft Office Access Database Engine 2016 (x64)*
- *Microsoft SQL CE 3.5 SP2 (X86)*
- *Microsoft SQL CE 3.5 SP2 (X64)*
- *SlimDX Runtime .NET 4.0 x64 (January 2012)*

Note: The drivers need to be installed to use Datamine Discover.

6. Click **Install**.

Note: If any prompts display asking permission to install specific drivers, select **Yes**.

The **Welcome to the Install for Datamine Discover** window displays.

7. Click **Next**.

The **License Agreement** window displays.

8. Read the **License Agreement**.
9. Select **I do accept the terms in the license agreement**.
10. Click **Next**.

The **Customer Information** window displays.

11. Enter your **User Name** and **Organization** name.



12. Click **Next**.

The **Language Setting** window displays.

13. Select your preferred language.

14. Click **Next**.

The **Setup Type** window displays.

15. Select the *Complete* setup option.

The **Ready to Install the Program** window displays.

16. Select whether to **Create a desktop shortcut for all users**.

17. Click **Install**.

When the installation completes, the **InstallShield Wizard Completed** window displays.

18. Select whether to **Check for product updates**.

19. Click **Finish**.



License Datamine Discover

Datamine Discover is protected under international copyright law. The licensing systems developed by Datamine Corporate Limited (Datamine) are designed to safeguard against unlawful copying and unauthorised use of the software.

Datamine Discover is supplied with a hard-disk (machine locked) license system. Hard-disk licensing involves sending an automated request to Datamine.

Note: If you are using a network license, contact your system administrator or Datamine Support for assistance.


When installing Datamine Discover, choose from the following licensing procedures:

- Activate a Temporary Discover Key —Use this method if you are trialling Datamine Discover on your machine.
- Activate a Permanent Discover License—Use this method if Datamine Discover has not previously been licensed on your machine or to overwrite a temporary key used to trial the software.
- Transfer a Datamine Discover License—Use this method to transfer your existing Datamine Discover license from one machine to another.



Activate a Permanent Discover License

Activity Steps


1. Open Datamine Discover.
The **Activate a Datamine Discover** license prompt displays.
2. Click **Yes**.
The **Create License File** window displays.
3. Enter your **Company Name**.
4. Click **OK**.
The **License Manager** displays.
5. Select the **Activate License** tab.
6. Complete the following **Activation Details**:
 - **License Type**—Auto-generated by the **License Manager**.
 - **Hardware ID**—Auto-generated by the **License Manager**.
 - **Product**—Select the product to license.
 - **Customer No**—Enter the customer number provided by the Datamine Discover licensing team.
 - **Serial Number**—Enter the serial number provided by the Datamine Discover licensing team.
 - **User Name**—Your first and last names.
 - **Email**—Your email address.
 - **Confirm Email**—Confirm your email address.
7. Select **Automatic**.
8. Click the **Automatically Activate** icon. 
A notification that your license is activated displays.
9. Click **Close**.
Datamine Discover opens.



Activate a Temporary Discover Key

Activity Steps

1. Open Datamine Discover.
The **Activate a Datamine Discover** license prompt displays.
2. Click **Yes**.
The **Create License File** window displays.
3. Enter your **Company Name**.
4. Click **OK**.
The **License Manager** displays.
5. Select the **Activate License** tab.
6. Complete the following **Activation Details**:
 - **License Type**—Auto-generated by the **License Manager**.
 - **Hardware ID**—Auto-generated by the **License Manager**.
 - **Product**—Select the product to license.
 - **User Name**—Your first and last names.
 - **Email**—Your email address.
 - **Confirm Email**—Confirm your email address.
7. Select **Manual/Evaluation**.

Note: If Datamine has not provided you with a temporary key, click the disk icon to generate an activation request file. 
Datamine will contact you with your approved temporary key.

8. Enter your **Activation Code**.
9. Click the lock icon to activate the product.
A notification that your license is activated displays.
10. Click **Close**.
Datamine Discover opens.



Datamine enables efficient and sustainable mining through the application of world-leading technology and services.

Read the Docs

docs.dataminesoftware.com

Get in Touch

www.dataminesoftware.com/contact

www.dataminesoftware.com/support

